



Alternative Delivery Channels (Card)



SERVICE REQUEST FORM FOR E-COMMERCE

(Please fill up the following fields)

Customer Name:

Credit / Debit Card Number:

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Mobile Phone Number:

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E-mail Address:

Please enable my BDT / USD / Both BDT & USD Portion of my SJIBL Card

Amount:

BDT

USD

Counter:

/day

/day

IMPORTANT NOTES

1. The Mobile number must match with the number given at the time of Card Application. In case of change of number, please use the Service Request Form to update our record.
2. Cardholder has to call the Contact Center immediately in the event of a Phone theft/lost or Card theft/lost and stop the e-commerce transaction service to avoid any fraudulent activity. SJIBL will not take responsibility of any transaction if the customer fails to inform the authority in such cases.
3. To perform International online transaction, the customer will have to endorse the USD portion of the card first.
4. To use online, Customer must activate the USD portion by making a phone call at SJIBL helpdesk.
5. SJIBL will not be liable for any interruption in the service due to the disruption in mobile phone networks or internet network.
6. Cardholder is allowed to spend maximum USD 300 for a single transaction under this service.
7. Ensuring cardholder data security at online usage is completely cardholder responsibility.
8. If you are using fund from your RFCD/FC account, please inform us through SJIBL helpdesk for necessary activation.
9. By signing the form below, the Cardholder agrees to the terms and conditions mentioned overleaf.
10. To make any transactions for educational purpose, travel expenses and hotel bookings, the cardholders have to initially complete a "Internet Transaction Form for Other Purpose" in the nearest branch or through SJIBL helpdesk.

Cardholder's Signature

Bank Use Only

Service Executed By	Checked By	Authorized By