



**Card Division, Head Office**

Shahjalal Islami Bank Tower, (4th Floor) Plot#4, Block-CWN(C), Gulshan Avenue, Dhaka - 1212 24/7 Call  
Center: 16302 or 09612316302 email: card@sjibld.com, web: www.sjibld.com

**SERVICE REQUEST FORM FOR E-COMMERCE**

Date	D	D	M	M	Y	Y	Y	Y
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Credit / Debit Card Number																			
Cardholder Name																			
Cardholder Mobile No																			
E-mail Address																			

Please enable my  BDT /  USD /  Both BDT & USD Portion of my SJIBL Card

Amount:	BDT	USD
Counter:	/day	/day

**IMPORTANT NOTES**

1. The Mobile number must match with the number given at the time of Card Application. In case of change of number, please use the Service Request Form to update our record.
2. Cardholder has to call the Contact Center immediately in the event of a Phone theft/lost or Card theft/lost and stop the e-commerce transaction service to avoid any fraudulent activity. SJIBL will not take responsibility of any transaction if the customer fails to inform the authority in such cases.
3. To perform International online transaction, the customer will have to endorse the USD portion of the card first.
4. To use online, Customer must activate the USD portion by making a phone call at SJIBL helpdesk.
5. SJIBL will not be liable for any interruption in the service due to the disruption in mobile phone networks or internet network.
6. Cardholder is allowed to spend maximum USD 300 for a single transaction under this service.
7. Ensuring cardholder data security at online usage is completely cardholder responsibility.
8. If you are using fund from your RFCD/FC account, please inform us through SJIBL helpdesk for necessary activation.
9. By signing the form below, the Cardholder agrees to the terms and conditions mentioned overleaf.
10. To make any transactions for educational purpose, travel expenses and hotel bookings, the cardholders have to initially complete a "Internet Transaction Form for Other Purpose" in the nearest branch or through SJIBL helpdesk.

I do hereby declare that i will use this fund for purchasing Shariah permissible product/service and I will pay my dues in time. Please approve above and do the needful as per my request and oblige there by.

Customer Signature & Date

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**Bank (Card Division) Use Only**

<u>Service Executed in CBS by</u>	<u>Checked by</u>	<u>Authorized by</u>