

(Cash Back Campaign, 2021)

FAQ (Frequently Asked Questions)

Q. What is the Cash Back Campaign?

A. SJIBL Credit Cardholders will enjoy 10% Cash Back at selective partners.

Q. Who is eligible for 10% Cash Back?

A. All SJIBL VISA Classic, Gold & Platinum Credit Cardholders are eligible for 10% Cash Back facility.

Q. Will Supplementary Cardholder(s) eligible for this campaign?

A. Yes; Supplementary Cardholder will get the same benefit as like as basic Cardholder.

Q. Where cardholder will get 10% Cash Back?

A. SJIBL Credit Cardholders will get 10% Cash Back at the below mentioned Super Shop:

- ✓ **Agora**
- ✓ **Khulshi Mart**
- ✓ **Daily Shopping**
- ✓ **Meena Bazar**
- ✓ **Shwapno**

Q. Will a cardholder get 10% Cash Back on e-commerce transaction?

A. Yes, 10% Cash Back is applicable for e-commerce transaction at below mentioned e-commerce portal only.

- ✓ www.agorasuperstores.com
- ✓ www.meenaclick.com
- ✓ www.shwapno.com

Q. What is the duration of this campaign?

A. The Cash Back campaign will continue from 8th April 2021 to 15th May 2021.

Q. Is there any Cash Back limit?

A. Yes, there is a maximum Cash Back limit. Detail as follows:

- a. **Single Transaction:** Maximum BDT 205 only.
- b. **Maximum Cash Back:** Maximum BDT 1,000 only during the campaign period.

Q. When the Cash Back amount will be disbursed?

A. The Cash Back amount will be disbursed on 30th May 2021.

Q. How cardholder know the Cash Back amount is disbursed?

A. Cardholder will be notified by SMS after disbursement of Cash Back amount.