

Frequently Asked Questions (FAQ)

Bangla QR Cashback Campaign, 2023

Q. What is the Bangla QR Cashback Campaign?

A. SJIBL Cardholders will enjoy 15% Cashback on Bangla QR transactions using SJIBL Net with SJIBL Debit/Credit Cards.

Q. Who is eligible for 15% Bangla QR Cashback Campaign?

A. All SJIBL Debit and Credit Cardholders who have SJIBL Net are eligible for 15% Bangla QR Cashback Campaign.

Q. Will Supplementary Cardholder(s) be eligible for this campaign?

A. No; Only basic cardholders are eligible for this campaign.

Q. Where cardholder will get 15% Bangla QR Cashback?

A. SJIBL Debit and Credit Cardholders will get 15% Cashback on Bangla QR transactions only through SJIBL Net.

Q. What is the duration of this campaign?

A. The Bangla QR Cashback campaign will continue from 20th October 2023 to 31st December 2023.

Q. Is there any Cashback limit?

A. Yes, there is a Cashback limit. Detail as follows:

- a) **Minimum Transaction Amount:** BDT 20 only for single transaction
- b) **Maximum Cashback for Single Transaction:** BDT 20 only
- c) **Maximum Cashback Amount Per Card:** Maximum BDT 500 only during the campaign period

Q. When the Cashback amount will be disbursed?

A. The Cashback amount will be disbursed in the respective Card/Account within 10th day of the following month of the transaction.

Q. How cardholder know the Cashback amount has been disbursed?

A. Cardholder will be notified by SMS after disbursement of Cashback amount.